https://remotejobforum.com/job/remote-chat-support-role-no-experience-needed-up-to-35-hour/

APPLY NOW

Remote Chat Support Role – No Experience Needed, Up to $35/Hour

Description

Opportunity Snapshot

We're hiring remote Chat Support Representatives for an international online service company that offers digital tools and subscription-based solutions. This role is fully online, requires no prior experience, and is open to applicants worldwide. If you have strong written communication skills and want to work from home—without taking phone calls—this may be the perfect way to launch your remote career.

You'll assist customers by responding to live chat messages using a browser-based interface. Every reply is supported with structured templates, example scripts, and escalation protocols. No improvisation is needed—just follow the flow and support users efficiently and politely.

Your Daily Responsibilities

Respond to Customer Chat Inquiries

You'll use a text-based platform to handle incoming messages from customers. These questions may involve account setup, product troubleshooting, or usage advice. No calls, video meetings, or live presentations required—everything is handled through chat.

Use Templates and Help Guides

Don't worry about having the "right words." You'll have access to a structured library of prewritten responses, troubleshooting workflows, and message templates. Your job is to pick and slightly customize the best fit for each customer's request.

Escalate When Appropriate

Some requests—such as billing errors or account locks—require escalation. You'll pass these cases to senior agents using a built-in routing tool. You're not expected to resolve technical or financial problems outside of your scope.

Tag Conversations and Close Chats

Each completed chat is briefly categorized using internal labels like "Shipping Help" or "Reset Password." You may also leave a one-sentence note to summarize the

Hiring organization
Remote Job Forum – Work From Home Jobs No Experience No Degree Required

Employment Type
Full-time, Part-time

Industry
Customer Service

Job Location
Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

interaction for internal teams.

What the Workday Feels Like

This role is highly structured but flexible. After logging in, you'll be automatically assigned chat sessions based on queue volume and your availability. Most agents manage 2–4 live chats simultaneously. While multitasking is expected, the tools provided make it easy to juggle conversations without feeling overwhelmed.

Supervisors and support channels are available throughout your shift for assistance. There are no meetings, and you control your shift schedule using a self-service calendar updated weekly.

Who Can Apply?

- No degree or work experience required

- Typing speed of 35 WPM or more preferred
- Comfortable using a desktop browser and navigating online platforms
- Reliable internet connection and quiet work environment

Tools & System Requirements

- Laptop or desktop computer (Mac or Windows)
- Chrome or Firefox browser (latest version)
- Stable broadband internet (10 Mbps minimum)
- No special apps or downloads required—runs in browser

Compensation and Perks

- Hourly pay up to $35 depending on shift selection
- Weekly direct deposits or digital payment methods
- Optional weekend or night shifts available for bonus rates
- Paid on-the-job performance reviews with raise potential
- No-cost training with quick turnaround

Training Process

Every new hire begins with an asynchronous training portal that includes walkthrough videos, sample chat scenarios, and system simulations. This takes 2–4 days to complete on your own schedule. Once finished, you'll schedule your first live shift and begin paid work. The training system includes quizzes and quick-response coaching to ensure you're confident before going live.

Support During Shifts

You won't be left alone. A live team of supervisors is always available during your shift via internal chat. If a customer's issue is unclear or new, you can get immediate input before replying. In addition, your performance is monitored with feedback provided weekly—not to criticize, but to help you earn more and build confidence over time.

Base Salary
$ 25 - $ 35

Date posted
July 30, 2025

Valid through
01.01.2029

This Role Is Ideal If You Are:

- Looking for a first remote position or entry-level online job
- Interested in support work but prefer no phone communication
- Seeking flexibility around your schedule (school, parenting, etc.)
- New to the workforce, or returning after a break
- Living in a region where traditional job options are limited

FAQs

Is this a full-time or part-time position?

Both are available. You'll use a scheduling tool to set your own availability. Whether you want 10 hours a week or a full 40-hour load, there are options to match your needs.

Do I need to buy any equipment?

No. As long as you have a working computer and stable internet, you're good to go. There are no physical tools or software purchases required.

Can I apply from outside the U.S.?

Yes. This is a fully international opportunity. All you need is fluent English writing and a reliable connection.

Do I need to pass a background check?

No formal background check is conducted. However, your application must include correct contact information and an accurate summary of your availability and typing speed.

Take the First Step

If you've been searching for an accessible work-from-home opportunity that doesn't require a degree, background in tech, or awkward phone calls—this chat support position checks every box. With weekly pay, up to $35/hour earnings, and zero prior experience required, it's one of the most beginner-friendly roles in today's remote job market.

Disclosure

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

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