

APPLY NOW

Digital Subscription Support Representative – Remote Opportunity Available

Description

Job Title: Remote Online Subscription Support Agent

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Hiring internationally

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full beginner training provided

Education Required: No degree required

About the Company

This subscription-driven platform delivers personal development courses, productivity apps, and digital education resources to a global user base. Known for their fast, no-phone support system, they are growing their team by hiring for **online subscription support agent jobs remote**—providing calm, written support to subscribers 24/7 without any calls or Zoom meetings.

Position Overview

If you're seeking **online subscription support agent jobs remote**, this role offers flexible scheduling, real weekly pay, and structured work entirely through live chat and email. You'll assist users with subscription renewals, cancellations, account setup, billing questions, and feature guidance—using scripted workflows that make every shift smooth and professional.

Daily Responsibilities

- Respond to subscription-related inquiries through live chat and email
- Help users with renewals, cancellations, plan changes, billing adjustments, and feature navigation
- Use prewritten responses and internal support workflows for efficiency
- Escalate technical payment issues or platform bugs to Tier 2 teams
- Maintain accurate ticket notes and case tagging
- Keep all communication clear, supportive, and brand-consistent

Why This Role Works for You

- 100% non-phone customer support
- Weekly direct deposit pay
- Self-schedule shifts based on your availability
- Entry-level accessible—no degree or experience needed
- Work from anywhere with a reliable internet connection

Requirements

- Laptop or desktop computer with Chrome browser
- Stable internet connection (minimum 10 Mbps)
- Typing speed of 45+ WPM

Hiring organization

Remote Job Forum – Work From Home Jobs No Experience No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong written English communication skills
- Ability to focus independently during shifts

Compensation & Scheduling

Starting pay: \$25/hour

Raises to \$30-\$35/hour available after 30 completed shifts with strong QA and customer satisfaction reviews

Flexible shift selection weekly: mornings, afternoons, evenings, overnight, and weekends. Minimum 15 hours per week commitment.

Training & Onboarding Timeline

- 2-hour self-paced onboarding with system walkthroughs and workflows
- Practice simulations using real chat/email scenarios
- First live shift monitored with QA coaching feedback
- Paid shifts typically begin within 3-5 business days

Sample Shift Flow

During a Saturday 9 AM-3 PM shift, you assist one customer with canceling a subscription renewal, guide another through updating their payment method, and apply a promotional discount for a third—all using structured chat templates and email workflows.

What Current Agents Are Saying

"I like how everything is documented and structured. It's easy to stay organized even on busy days." - *Liam K., Phoenix, AZ*

"No phones, no meetings, just real customer support. This job is everything remote work should be." - *Mei W., Kuala Lumpur, MY*

FAQs

Do I need customer service experience?

No. This role is beginner-friendly with full training provided.

Will I ever need to call customers?

No. All support is handled through written chat and email platforms.

Can I work weekends only?

Yes. Shifts are flexible based on your personal availability.

Apply Now – Build a Remote Career Helping Real Subscribers

Click the Apply Now button to apply for one of the best **online subscription support agent jobs remote**. Start fast, work flexibly, and earn weekly doing structured subscription support—all without phone calls.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

July 21, 2025

Valid through

01.01.2029

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)