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APPLY NOW

Live Chat Assistant – Work-from-Home Role for Quick Typists

Description

Who We're Looking For

A distributed customer engagement firm is hiring new remote team members to join as Live Chat Assistants. This position is a fit for people who enjoy typing, problem-solving, and helping others—without the pressure of phone calls or meetings. No degree is required, and you don't need any past work experience to succeed in this role.

You'll be chatting with customers via web-based interfaces, answering their questions, helping them find what they need, and escalating more technical inquiries to specialized departments. You'll use prepared scripts, support templates, and an intuitive dashboard to guide your interactions. We're offering flexible scheduling, 100% remote work, and hourly pay up to \$35.

Key Functions of the Role

Respond to Customer Messages in Real Time

Customers will initiate conversations via the live chat widget on websites. Your responsibility is to welcome them, understand their needs, and guide them to a solution. All communication happens through typing—no voice calls or video required.

Rely on Templates to Answer Questions

You won't be expected to know everything on day one. Instead, you'll be provided with a structured library of answers, explanations, and follow-up messages. Your job is to choose the right response and apply it with care and clarity.

Know When to Escalate

If a customer asks a question beyond your scope—like a technical outage or an account issue—you'll use a simple escalation feature to send the conversation to the appropriate department. You're not expected to solve every problem, only to route customers quickly and politely.

Keep Internal Notes Updated

Hiring organization

Remote Job Forum – Work From Home Jobs No Experience No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

At the end of each conversation, you'll enter a short summary and select a label category (e.g., "Shipping Delay," "Refund Request"). This ensures a smooth handoff and helps teams track common issues across the platform.

Your Remote Workspace

You'll access everything through a browser-based system. As long as you have a laptop or desktop and a stable internet connection, you can work from home, a café, or wherever you feel most productive. You won't be tied to a fixed location or expected to check in via video calls or meetings.

Shifts are available around the clock and can be selected weekly. Whether you prefer mornings, evenings, or weekends, you'll have options to match your availability.

Qualifications & Traits

- No degree or formal background required
- No prior work experience needed
- Clear written English and grammar skills
- Typing speed of 35 words per minute or more
- Reliable and consistent communication style
- Ability to follow instructions and chat flow

Equipment & Connectivity Requirements

- Computer or laptop (Windows/macOS)
- Internet connection (minimum 10 Mbps)
- Modern web browser (Chrome or Firefox recommended)
- No need for headphones, microphones, or cameras

Pay Details & Flexibility

- Hourly pay up to \$35 depending on project and schedule
- Weekly direct payments through verified payment platforms
- Choose your own hours—no mandatory minimums
- All work is completed online—no commuting or phone work
- Optional bonuses for speed, accuracy, and consistency

Training & Support Process

Once selected, you'll begin a structured onboarding experience that teaches you how to navigate the system, handle live chats, and respond using the templates provided. You'll go through short text-based simulations to ensure you're ready. The training is designed to be completed in under 3 days, with no calls or interviews required.

During live shifts, you'll be able to contact a support lead at any time via internal chat, so you're never working without backup.

Why This Role Appeals to So Many

- It's entirely remote—truly work from anywhere
- There's no prior knowledge or credential needed
- You won't have to sell or upsell anything

Base Salary

\$ 25 - \$ 35

Date posted

July 30, 2025

Valid through

01.01.2029

- You don't have to talk on the phone or be on camera
- It's flexible, pays well, and is ideal for people entering online work for the first time

FAQs

Is this a long-term position?

Yes, the platform has consistent volume and new projects throughout the year. Many assistants stay on indefinitely.

Will I need to download software?

No, all systems run in your browser. No installations, no apps—just a clean web-based environment.

Are hours guaranteed?

Shifts are claimed on a weekly basis. While they aren't assigned, availability is generally high, and you can build a consistent routine quickly.

Is this international?

Yes, candidates from any location can apply as long as they meet the English proficiency and tech requirements.

When do I start getting paid?

Once you complete training, you'll begin working paid shifts immediately. Payments are issued weekly based on hours worked.

Apply to Begin Your Remote Chat Career

If you're ready to earn reliable income while working from anywhere, this beginner-friendly Chat Assistant role could be your best opportunity yet. Whether you're changing careers, supporting your family, or exploring digital work for the first time, we make it easy to get started. No degrees, no interviews, no calls. Just real work—with real pay—on your schedule.



Disclosure

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that is the extent of it.

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