

https://remotejobforum.com/job/jobtacular-com-live-chat-customer-service-agent-25-35-hour/



Jobtacular.com Live Chat Customer Service Agent – \$25-35/Hour

Description FastTrack Remote Hiring

You found this listing on **Jobtacular.com** because you're serious about finding legitimate remote work. Good. That's exactly the kind of person we need for live chat customer service.

Most job sites are cluttered with scams, MLM schemes, and fake opportunities that waste your time. **Jobtacular.com** attracts people who want real jobs with real companies paying real wages. You're here because you need actual employment, not get-rich-quick fantasies.

This live chat customer service position is straightforward work for straightforward pay. Help customers solve problems through typed conversations on our website. Earn \$25-35 per hour depending on your performance and experience level. Work from home on a schedule that fits your life.

No gimmicks. No upsells. No "opportunity" that turns into selling products to your friends and family.

Why We Post on Jobtacular.com

Jobtacular.com users understand what remote work actually involves. You know it's real work that requires real effort. You're not looking for passive income or magical solutions. You want legitimate employment that happens to be done from home instead of an office.

That realistic expectation is exactly what we need for customer service success. Customers don't care where you're located when you're helping them through live chat. They care that you're knowledgeable, responsive, and professional in your written responses.

Jobtacular.com candidates also tend to be self-motivated and comfortable with technology. Remote customer service requires both qualities. You'll work independently without constant supervision while using multiple software platforms to help customers effectively.

Many **Jobtacular.com** users are career changers, parents returning to work, or people seeking better work-life balance. Live chat customer service accommodates these situations while providing stable income and genuine career advancement opportunities.

Hiring organization

Remote Job Forum - Work From Home Jobs No Experience No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines: Mexico: India: Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA: Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada. USA: New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota. USA; Ohio, USA: Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA: Wisconsin, USA; Wyoming, USA

Customer Service Reality Check

Let's be honest about what customer service actually involves since **Jobtacular.com** users appreciate straight talk.

You'll spend your day helping customers who contact us when they're confused, frustrated, or need information. Some are pleasant. Others are demanding. A few are downright rude. Your job is staying professional and helpful regardless of their attitude.

Most customer issues are routine. Password resets, billing questions, product information requests. You'll answer the same basic questions dozens of times each week. If repetitive work drives you crazy, customer service isn't for you.

Some problems are complex and require research, escalation to other teams, or multiple conversations to resolve completely. These situations test your patience, communication skills, and problem-solving abilities.

The work is mentally engaging but not physically demanding. You're constantly switching between different customer personalities and problem types. This variety keeps the job interesting, but it also requires focus and attention to detail throughout your shift.

Income and Schedule Details

Hourly Compensation

Starting range: \$25-28 per hour while learning systems and building speed Experienced range: \$28-32 per hour after demonstrating consistent performance Senior range: \$32-35 per hour for top performers and team contributors

Schedule Flexibility

Full-time positions: 35-40 hours weekly across various shift options
Part-time positions: 20-30 hours weekly for people needing flexibility
Shift options: Morning, afternoon, evening, and weekend coverage available

Additional Earning Opportunities

Overtime during busy periods paid at time-and-a-half rates Performance bonuses for exceptional customer satisfaction scores Training stipends for helping onboard new team members

Annual income for full-time agents typically ranges from \$52,000-\$72,800 before overtime and bonuses. This represents solid middle-class income for legitimate remote work.

Skills That Actually Matter

Written Communication Proficiency

All customer interactions happen through typed messages. You need clear, professional writing skills that convey helpfulness and competence. Grammar and spelling matter because they affect customer confidence in your abilities.

Problem-Solving Logic

Customers rarely describe their issues clearly. They'll say "it's broken" when they mean "I can't find the login button." You need to ask the right questions to understand what's actually wrong before attempting solutions.

Base Salary \$ 25 - \$ 35

Date posted July 30, 2025

Valid through 01.01.2029

Emotional Regulation

Some customers will take their frustration out on you personally even though you didn't cause their problems. Professional customer service requires staying calm and helpful when people are unreasonable or demanding.

Technology Comfort

You'll use chat software, customer databases, knowledge bases, and communication tools simultaneously. Comfort with learning new platforms quickly is essential as business needs evolve.

Time Management

Handle multiple customer conversations while maintaining quality in each interaction. Balance speed with thoroughness to meet productivity targets without sacrificing customer satisfaction.

Training and Support Structure

Paid Training Program

Two weeks of comprehensive training covering products, systems, and customer service techniques. Full hourly pay during training because this education has immediate value for customer support delivery.

Ongoing Skill Development

Weekly team meetings for sharing best practices and learning about product updates. Monthly training sessions on advanced customer service techniques and professional development.

Performance Support

Regular feedback from supervisors focused on improvement rather than criticism. Peer mentoring programs pairing new agents with experienced team members for guidance and support.

Career Advancement Guidance

Clear pathways for promotion within customer service and related departments. Professional development resources for building skills that support career growth beyond entry-level positions.

Technology Requirements

Computer Specifications

Any desktop or laptop capable of running multiple browser windows simultaneously. Reliable performance for extended use without overheating or crashing during customer conversations.

Internet Connection

High-speed broadband with consistent reliability for real-time chat interactions. Minimum 25 Mbps download speed with backup connectivity option for emergencies.

Workspace Setup

Quiet environment where you can concentrate during scheduled work hours. Comfortable seating and proper lighting for extended computer use. Professional background for video meetings.

Communication Tools

Email access for company communications and team coordination. Video

conferencing capability for training sessions and team meetings.

Who Succeeds in This Role

People Who Genuinely Like Helping Others

Customer service is fundamentally about solving problems for people who can't solve them themselves. If you find satisfaction in turning someone's bad day around, you'll enjoy this work.

Detail-Oriented Multitaskers

Success requires managing several customer conversations simultaneously while maintaining accuracy and professionalism in each interaction. If you can handle multiple responsibilities without losing track of important details, you'll thrive.

Professional Communicators

Customer service requires adapting your communication style for different personalities while maintaining company standards. If you can be friendly but firm, patient but efficient, you'll excel.

Self-Directed Workers

Remote work means managing your time and productivity without direct supervision. If you can stay focused and motivated working independently, you're suited for this environment.

Application Process for Jobtacular.com Candidates

Streamlined Application

Complete basic information and availability details through our online system. Brief written responses about your interest in customer service and remote work experience.

Communication Assessment

Written exercises simulating actual customer service scenarios. Demonstrate your ability to respond professionally and helpfully to various customer situations through typed responses.

Technical Verification

Confirm your technology setup meets requirements for reliable customer service delivery. Test internet speed and communication tools to ensure consistent performance.

Background and Reference Check

Standard employment verification and professional reference contacts. Clean background required for access to customer information and company systems.

Most qualified **Jobtacular.com** candidates complete our process within one week and can start training the following Monday.

Realistic Expectations

This isn't the most exciting job in the world, but it's legitimate work that pays well and provides valuable professional experience. You'll help real customers solve real problems while building skills that transfer to other career opportunities.

Customer service can be challenging. Some days you'll feel great about helping people. Other days you'll question your patience after dealing with particularly

difficult customers. Most days fall somewhere in between.

The income is solid for remote work that doesn't require specialized education or extensive experience. It's not going to make you wealthy, but it provides stable employment that supports middle-class lifestyle.

Career advancement opportunities exist for people who excel at customer service and want to develop their professional skills. Management, training, and specialized support roles become available for top performers.

Why Choose Us Over Other Jobtacular.com Listings

Many **Jobtacular.com** postings promise unrealistic income for minimal work. We promise fair pay for honest work. Our customer service agents earn their wages by providing genuine value to customers and the business.

We provide actual training that prepares you for job success rather than throwing you into customer conversations without proper preparation. Our support continues after training through ongoing coaching and professional development.

Advancement opportunities are real and based on performance rather than favoritism or politics. We promote from within because we understand our business and culture better than external candidates.

Most importantly, this is sustainable employment rather than a temporary opportunity. Build a legitimate career in customer service while working remotely with professional support and fair compensation.

Ready to Start Working Instead of Job Searching?

Click the "Apply Now" button below to submit your application for this Jobtacular.com live chat customer service position. We review applications from Jobtacular.com candidates daily and contact qualified applicants within 48 hours.

Stop scrolling through questionable opportunities and start building a real career in customer service. This **Jobtacular.com** listing represents genuine employment with a legitimate company offering fair wages for honest work.

Transform your job search into career success with FastTrack Remote Hiring, where **Jobtacular.com** candidates find authentic remote work opportunities that provide professional growth and financial stability.

FastTrack Remote Hiring appreciates the realistic expectations and strong work ethic of Jobtacular.com job seekers and welcomes applications from candidates ready to excel in professional customer service roles.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at Jobtacular