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APPLY NOW

Entry-Level Chat Support – Remote Role with Weekly Pay

Description

Overview

Our recruitment team is currently sourcing detail-oriented individuals for a remote Chat Support position. This is an excellent entry-level opportunity for those eager to start working from home, especially if you're looking for a role that doesn't require a degree or past customer service experience.

In this position, you'll handle live chats with users of various online platforms—providing fast, friendly support using tools and templates. The role is 100% remote, pays up to \$35 per hour, and offers full schedule flexibility. If you have a knack for writing clearly and the ability to multitask, you could be a great fit—even if this is your first online job.

Your Core Responsibilities

Text-Based Customer Communication

You'll manage real-time chat requests, helping customers navigate products or services. These could range from clarifying subscription options to walking users through simple account steps—all handled via a chat window in your browser.

Utilizing Scripted Replies

All responses are provided to you through a searchable template system. You'll learn how to match the right answer to the question being asked and personalize it slightly when necessary. The goal is clarity and speed, not creative writing.

Identifying and Forwarding Issues

When a user needs help outside of your access—such as a billing error or login lockout—you'll escalate the case. Escalation tools are built into the chat dashboard, and training will walk you through every scenario.

Tagging and Logging Chats

Each conversation must be documented accurately. You'll tag the topic (for example, "technical issue" or "new user onboarding") and note whether follow-up is needed. This makes future service smoother for returning customers.

Hiring organization

Remote Job Forum – Work From Home Jobs No Experience No Degree Required

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

A Look at a Typical Shift

Once logged in, you'll start receiving chat requests from users in real time. Most shifts involve managing 2–3 simultaneous chats, though the system limits traffic so you're not overwhelmed. A support lead is always online to help if a user gets frustrated or you need assistance mid-chat.

There are no phone calls, video meetings, or scheduled check-ins—just quiet, focused, self-paced work. Your dashboard includes performance trackers and a live help tab for anything you need.

Base Salary

\$ 25 - \$ 35

Date posted

July 30, 2025

Valid through

01.01.2029

Requirements

- No formal degree or experience required
- Typing speed of 35 WPM or higher
- Comfortable navigating browser-based systems
- Strong command of written English and grammar
- Basic computer literacy and willingness to learn support software

Tech You'll Need

- Laptop or desktop with an updated OS
- Reliable internet connection (wired preferred)
- Access to Chrome or Firefox browser
- No headphones, webcam, or mic necessary

Pay & Scheduling

- Up to \$35/hour based on performance and time of day
- Payments sent every Friday via secure digital transfer
- Flexible work hours—set your schedule in advance
- Evening and weekend shifts available

Training Timeline

All selected applicants complete a guided onboarding series with text modules, sample chats, and tagging practice. Most people finish in 48–72 hours and begin working their first shift the following week. Training is self-paced and includes access to practice tools. No calls, interviews, or background checks are involved.

Traits We Look For

- Reliable and prompt responders
- Organized and comfortable managing multiple conversations
- Willingness to follow structured templates and support flows
- Desire to earn consistent income remotely
- Open to feedback and continuous improvement

FAQ

Do I need to be in the U.S.?

No. This position is open globally. If your English is strong and your internet meets minimum speed requirements, you're eligible.

Is this a call center job?

No, there are zero calls. This is a chat-only role. You will never be expected to speak with users, even in emergencies.

What hours are available?

New shifts open weekly. You can select early morning, midday, evening, or weekend hours depending on availability.

How is pay calculated?

You'll be compensated hourly, with rates up to \$35/hour. Bonuses may be available for high performance.

What if I've never worked remotely?

No problem. Many of our top agents started with no remote experience. As long as you're proactive and tech-literate, you'll do well.

Apply and Start Training

Ready to move into remote work and start earning from home? This Chat Support role is a low-barrier entry point for anyone who enjoys writing, learning, and helping people solve problems. You'll earn consistent income, avoid the phone entirely, and develop skills that are increasingly in demand worldwide. Apply now to secure your training spot and take your first step toward flexible online work.



Disclosure

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